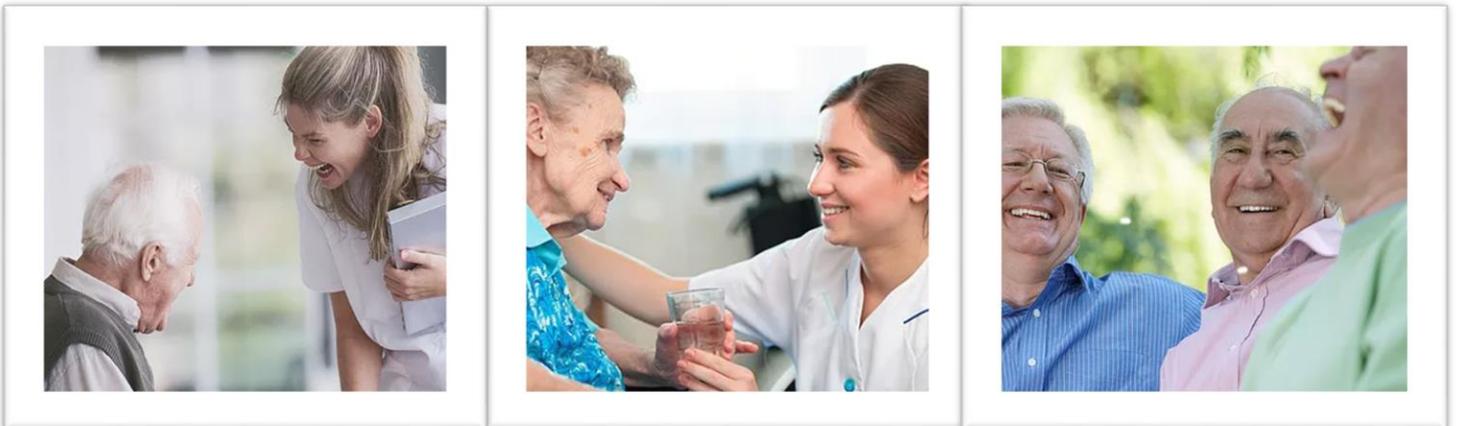




Eleos Homecare Limited 

# Information



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# 1. Mission Statement



Eleos homecare was created out of passion. To provide a service that is kind and caring.

Eleos homecare aims to provide person centred care to people living in their own home, with a dignified, compassionate, discreet approach.



Eleos' guiding words are "if it is not good enough for my mum, then it is not good enough for yours"

Eleos homecare is named after the Greek Goddess of compassion. It's attitude focusing on dignity, kindness and respect.

# 2. Our Aim



Eleos Homecare will treat all staff, clients and other health professionals with dignity and respect at all times.

Eleos Homecare will always support those who use the service to achieve their best state of health and wellbeing.



All information relating to clients will be treated in a confidential manner following GDPR. (General Data Protection Regulation)

# 3. Your Carers



Eleos Homecare staff are fully trained, they all hold an enhanced DBS check (Disclosure and baring service). All carers are dignity champions, dementia friends and all have achieved their care certificate.



**Dementia Friends**- A volunteer who encourages others to make a positive difference to people living with dementia in their community.



**Dignity Champion**- A person who believes passionately that being treated with dignity is a basic human right.



**Care Certificate**- The Care Certificate is an agreed set of standards that define the knowledge, skills and behaviours expected of specific job roles in the health and social care setting.

# 4. Domiciliary Care



Carers can visit up to 4 times a day  
Visits can be from 30 minutes to 1  
hour.



You can be helped with your daily  
living tasks such as washing and  
dressing, Medication, Meal  
Preparation, light domestic duties,  
and, of course, that all important  
companionship.



We are fully registered with the Care  
Quality Commission.

(Care quality commission- they make  
sure health and social care services  
provide people with safe, effective,  
compassionate, high-quality care and  
encourage care services to improve.)

Eleos carers wish to help you to stay  
as independent as possible.

# 5. Respite Care



We care for people because it's our job and we love it; you care for them because they are yours and you love them. We know that quality care can only be given by those who take care of themselves, and this includes you.



Our Respite for Carers service is when one of our Eleos Homecarers will come to your home and temporarily step into your role while you take time out for yourself for a well-earned break.



You may need a couple of hours to get some shopping, meet your friends for a coffee or just have some alone time. Knowing that someone is at home with your loved one would make that a little easier to cope with.

From a 2 hour "sitting service" to a full day of respite, let us help you.

# 6. Contact Us



## **Registered Manager**

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## **Care Planner**

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## **Or Visit Our Website**

[www.eleoshomecare.co.uk](http://www.eleoshomecare.co.uk)

We would be happy to come and visit you at home to discuss your requirement, or if you would prefer, you are more than welcome to come to us for a coffee and a chat.